



Starfish

Progress Survey Refresh

Fall 2022

Andrew Buchmann, Advisement Center

Why the refresh?

The Opportunity

- New LMS/DLE
- Enhance our student success initiatives

Objectives

1. Reduce redundancy & simplify
2. Improve reporting for better tracking
3. Increase instructor participation in progress survey
4. Increase advisor participation in flag clearing

What to expect?

- Other ways we use Starfish
- Quick review of past data
- Accessing Starfish
- “New” to Starfish
- Changes to the progress survey (and tracking items)
- Updated processes

Other ways we use Starfish Tracking Items

Dean of Students Office

- Out of Class Notice flag

System Flags for Advisors/Students

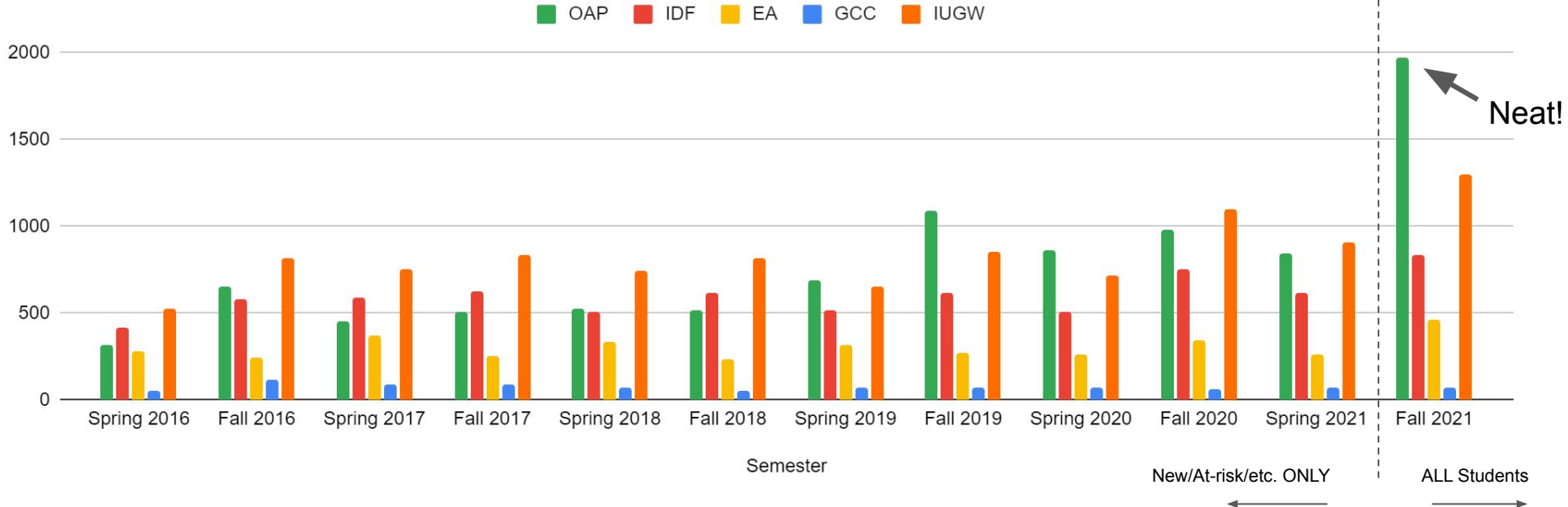
- Not Registered
- Previously Attended Other Institution
- Transcript Needed from Transfer Institution
- 3 and 6 flag warning
 - Advisement Center follow up

Quick review

- Objectives:**
- Reduce redundancy & simplify
 - Improve reporting for better tracking
 - Increase instructor participation in progress survey
 - Increase advisor participation in flag clearing

Key:
 OAP = Outstanding Academic Performance
 IDF = In danger of Failing
 EA = Excessive Absences
 GCC = General Classroom Concerns
 IUGW = Incomplete or Unsatisfactory Graded Work

Kudos and Flags from Progress Surveys



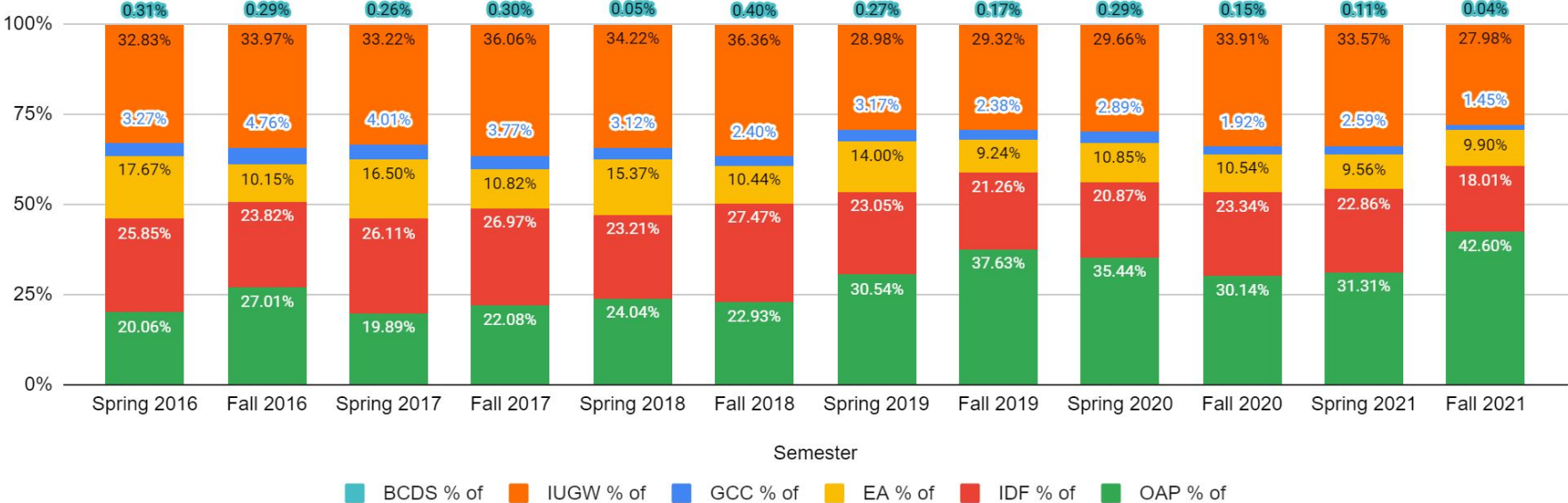
*Does not include BCDS

Percentages by Semester

Objectives:

- Reduce redundancy & simplify
- Improve reporting for better tracking
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- Increase advisor participation in flag clearing

Flag % by semester

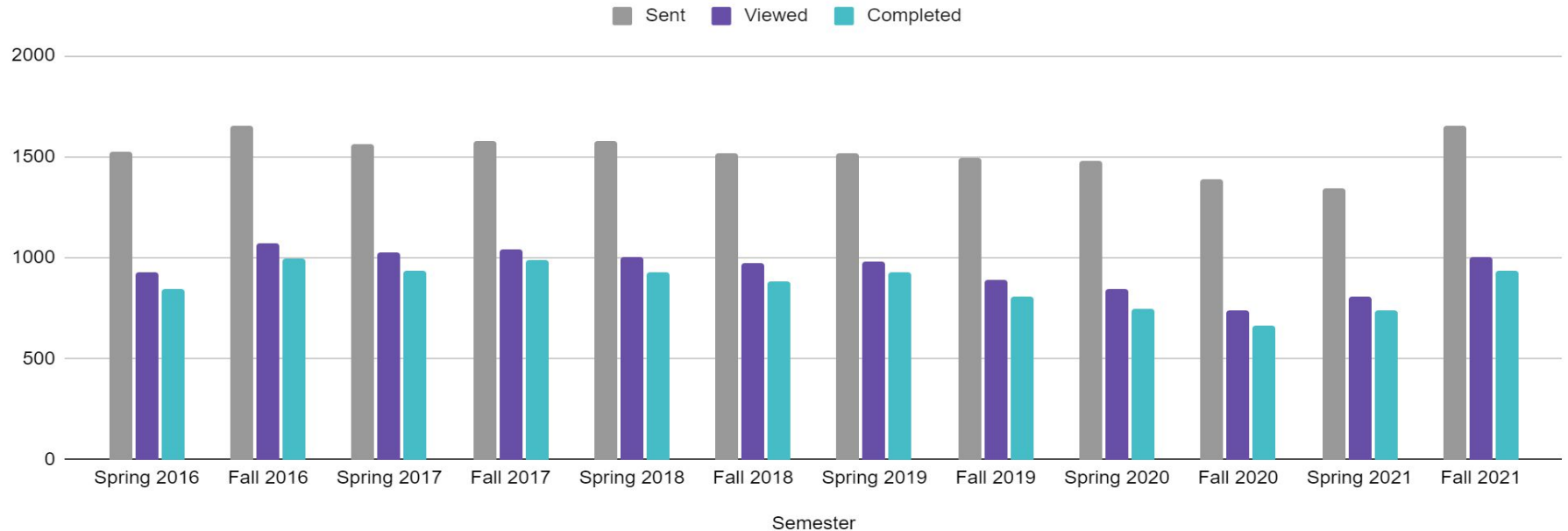


Instructor Participation

Fall 2021, ~56% completion rate

Objectives:

- Reduce redundancy & simplify
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Fall 2021

Within Courses, Students Could Receive Multiple Flags		
Num of Flags per Student per Course	Count	%
1	1702	67.70%
2	600	23.87%
3	154	6.13%
4	49	1.95%
5	8	0.32%
6	1	0.04%
Total	2514	

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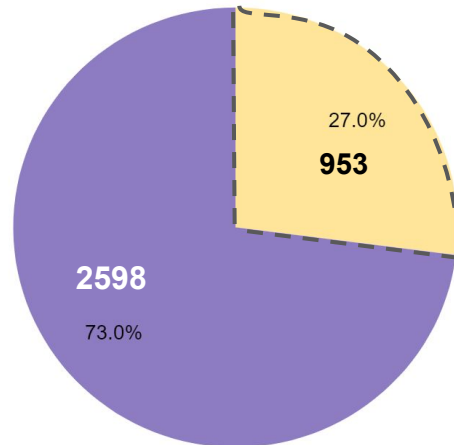
Comments (Fall 2021)

Objectives:

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- Improve reporting for better tracking
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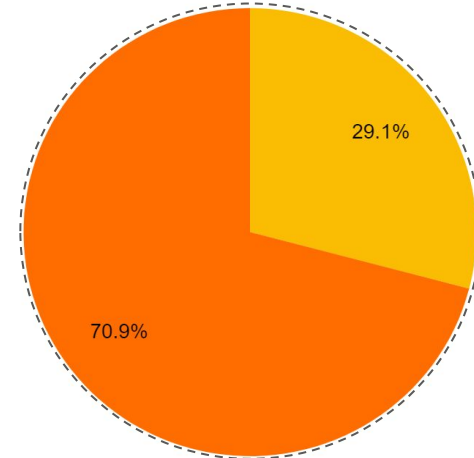
% of Flags With or Without Comments

Without Comments With Comments



Types of Flags Without Comments

Excessive Absences Incomplete or Unsatisfactory Graded Work



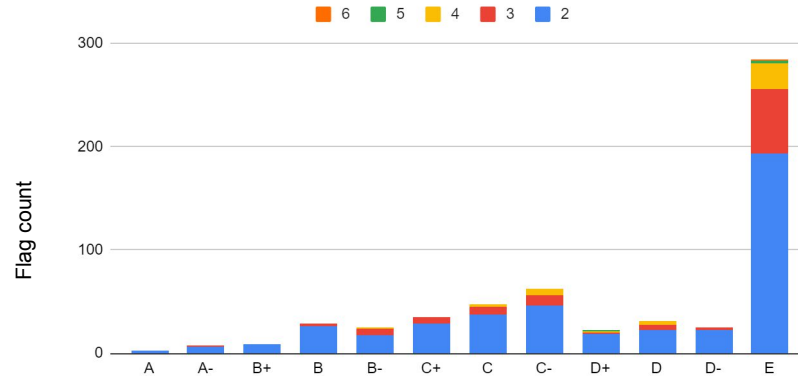
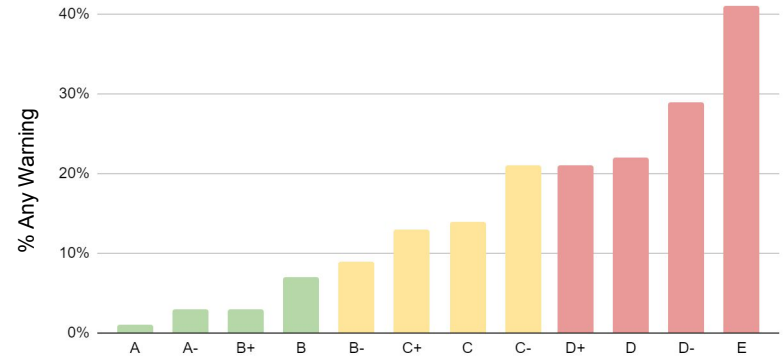
Clearing Flags

Objectives:

- Reduce redundancy & simplify
- Improve reporting for better tracking
- Increase instructor participation in progress survey
- Increase advisor participation in flag clearing

Flag	Raised	Cleared	Avg days to clear	% Cleared
Incomplete or Unsatisfactory Graded Work	1589	724	16	46%
In Danger of Failing	1150	532	15	46%
Excessive Absences	578	273	15	47%
General Classroom Concerns	74	39	12	53%

Fall 2021	Number of Warning Flags								
	Final Grades	1	2	3	4	5	6	None	Grand Total
A	49	2	1					4487	4539
A-	47	6	1					1776	1830
B+	48	9						1626	1683
B	118	26	3					1915	2062
B-	106	18	6	1				1312	1443
C+	103	29	6					955	1093
C	129	37	8	2				1076	1252
C-	125	46	10	6	1			693	881
D+	49	19	1	1	1			262	333
D	85	23	5	3				413	529
D-	61	22	3					212	298
E	382	194	62	25	2	1		968	1634
W	229	93	38	9	1			514	884



Accessing Starfish

1. Direct Link: Use this [direct link](#) to Starfish.
2. Brightspace: Log into Brightspace, you will find Starfish in the top left corner of the navigation bar.



3. myOswego: In the Advisor menu, enter an individual student's profile, you will see a link for starfish on the left navigation bar.

“New” to Starfish

Direct link to survey

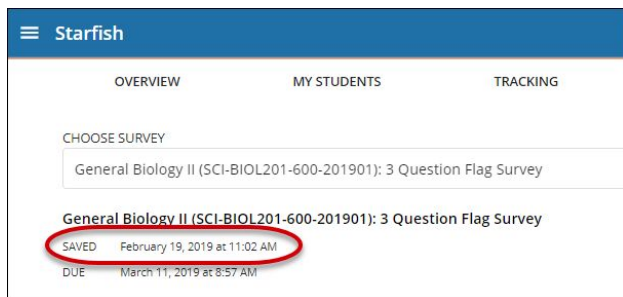
Starfish Progress Survey ▾ Inbox x

 starfish@oswego.edu
to me ▾
Dear Professor Maltz,

Thank you for your participation in the Starfish Early Alert Progress Survey. Please take a few minutes to respond to this survey for the courses identified prior to help facilitate our early intervention procedures. You must click **submit** for the survey to be considered complete even if you have not raised a web browser.

[Direct Link to Progress Survey tab in Starfish.](#)

Autosave during progress survey



Starfish

OVERVIEW MY STUDENTS TRACKING

CHOOSE SURVEY

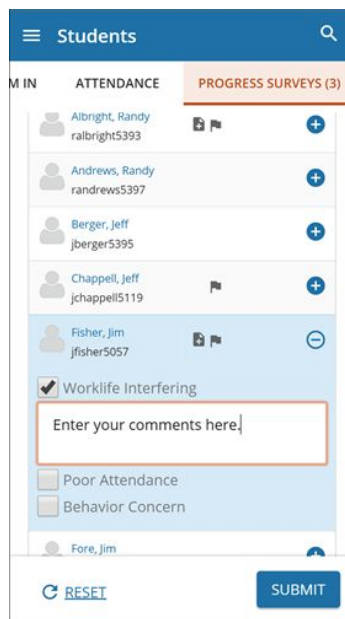
General Biology II (SCI-BIOL201-600-201901): 3 Question Flag Survey

General Biology II (SCI-BIOL201-600-201901): 3 Question Flag Survey

SAVED February 19, 2019 at 11:02 AM

DUE March 11, 2019 at 8:57 AM

Mobile friendly



Students

MIN ATTENDANCE PROGRESS SURVEYS (3)

Albright, Randy
ralbright5393

Andrews, Randy
randrews5397

Berger, Jeff
jberger5395

Chappell, Jeff
jchappell5119

Fisher, Jim
jfisher5057

Fore, Jim

Worklife Interfering

Enter your comments here

Poor Attendance

Behavior Concern

RESET SUBMIT



The Changes

What's gone?

- Incomplete or Unsatisfactory Graded Work
- General Classroom Concerns
- In danger of Failing

What's changed/new?

- Behavioral Concern for Dean of Students Flag
- Early Academic Concerns Flag
- Low Academic Concerns Flag
- High Academic Concerns Flag
- Improved Academic Performance Kudos
- Excessive Absences process changes
- Flag clearing

What's changed?

Behavioral Concern for Dean of Students (ad hoc)

- The flag will remain in Starfish, but not be included in the Progress Survey
- Can be raised at any time

Early Academic Concerns (ad hoc)

- Can be raised ONLY prior to survey
- Once the survey launches, the new flags become available
- Alternative option for excessive absences

What's new?

Low Academic Concerns & High Academic Concerns

- Raised at the discretion of the instructor during and after survey
- No strict guidelines for Low vs High
- Allows advisors to prioritize flags
- Reduce # of flags
- **Low** = IUGW + GCC
- **High** = IDF

Improved Academic Performance (ad hoc)

- Previously "showing improvement"
- Used post-survey ad hoc
- Not required, but encouraged!

Excessive Absences Flag

Updates to process...

- **Academic Probation Advisors ONLY**
 - **NOT cleared without confirmation from instructor**
 - **Academic Probation Success Plans**
 - **Student and AP Advisor should discuss appropriate actions**
 - **Cc instructor on email with student**
 - **Have student reach out to instructor to request the flag be cleared**
- Instructor can clear at any time
- Still in progress survey, but can be raised ad hoc

[Click here to select which progress survey you want to complete](#)

SAVED March 30, 2022 at 2:23 PM

DUE April 29, 2022 at 5:00 PM

TEST

Search i

Name	LOW Academic Concerns	HIGH Academic Concerns	Excessive Absences	Outstanding Academic Performance
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LOW Academic Concerns	HIGH Academic Concerns	Excessive Absences	Outstanding Academic Performance
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

RESET

SUBMIT

Raise only ONE, NOT BOTH

Can be raised with other flags

Flag/Kudos raising process

Raising Flags

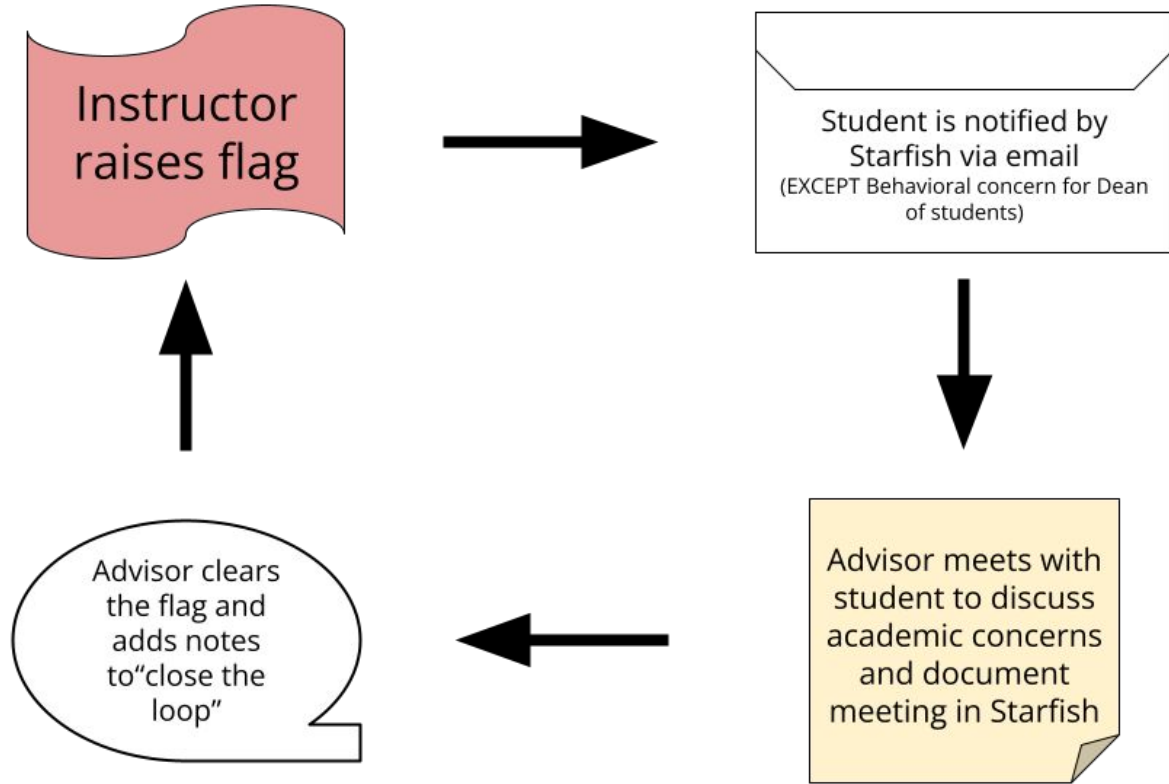
- Instructor-initiated intervention
- Raise flags/kudos as needed
- We **STRONGLY** encourage use of the progress survey
- Some flags require comments
- Be mindful of the academic calendar

What should you expect?

- Major1 or AP advisors address flags and “close the loop”
 - Only 48% of tracking items were cleared in fall 2021
 - Advisement Center outreach for 3 and 6 flag warnings
- Students are responsible for their own academic performance

Flag clearing process

- Advisors should clear flags within 14 days of raise date
- Reasons for clearing:
 - **I met with student and discussed the issue, situation seems to have improved**
 - **No response from student OR no evidence of improvement**
 - Student has withdrawn from the class
 - I raised this flag by mistake
 - **Other - see note**
- **Flag cleared ≠ Issue resolved**
 - Flags raised and cleared are used to communicate and track



Semester Timeline

Prior to Survey Launch

- Early Academic Concerns
- Excessive Absences
- Behavioral Concerns for Dean of Students

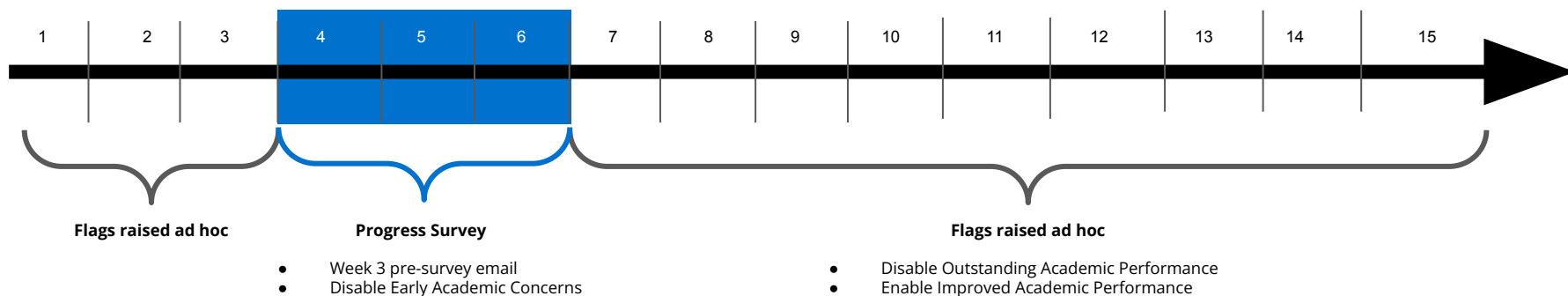
During Progress Survey

- *Low Concerns Flag**
- *High Concerns Flag**
- *Excessive Absences**
- *Outstanding Academic Performance**
- Behavioral Concerns for Dean of Students

Post Progress Survey

- Low Concerns Flag
- High Concerns Flag
- Excessive Absences
- Behavioral Concerns for Dean of Students
- Improved Academic Performance

**included in progress survey*



What's next?

- Individual Starfish consultations
- Department Meeting Training Requests
- Updated training documents/videos

Questions? Email starfish@oswego.edu

Or

andrew.buchmann@oswego.edu